

# LEE MEMORIAL HEALTH SYSTEM

P.O. BOX 2218

FORT MYERS, FLORIDA 33902

239-332-1111

CAPE CORAL HOSPITAL

GULF COAST HOSPITAL

HEALTHPARK CARE CENTER

HEALTHPARK MEDICAL CENTER

HEALTHPARK OF THE ISLANDS

LEE CONVENIENT CARE

LEE MEMORIAL HOSPITAL

LEE PHYSICIAN GROUP

SOUTHWEST FLORIDA  
REGIONAL MEDICAL CENTER

THE CHILDREN'S HOSPITAL

THE REHABILITATION HOSPITAL

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July 21, 2011

To whom it may concern;

Please accept this letter as my formal recommendation for Georgene Malovich, and her agency Concierge Cruises. I have had the great pleasure of working with Georgene for the past two years while planning corporate cruises and training programs for Lee Memorial Health System.

Georgene is unlike any other cruise agent or vacation planning professional I have worked with; her commitment to her customers is unparalleled. She personally ensures that every detail is considered, and that every need of her client is met. She has managed the individual needs of our staff, and organized groups as large as several hundred passengers. We have sailed together domestically, and internationally, and her extensive network has made for "smooth sailing" on all accounts!

In addition to her extraordinary professionalism, Georgene is also endlessly kind and compassionate, and has an amazing capacity to give of herself. She gives back to her community extensively, taking part in multiple service-oriented programs for various disabilities, cancer awareness, and community development. Each person who works with Georgene shares the same experience of feeling as though they are her only client!

It is for these reasons that I am very pleased to be able to give Georgene Malovich, and Concierge Cruises, my unconditional recommendation. If I can provide you with any further information, please do not hesitate to contact me in my office at 239-343-0208 or by e-mail at [Elena.Hanabarger@leememorial.org](mailto:Elena.Hanabarger@leememorial.org).

With thanks,

Elena C. Hanabarger, RN, BSN, MS, BC  
Intern Development Specialist  
Lee Memorial Health System  
Department of Clinical Learning

